

# access GUIDE CANADA

www.abilities.ca/agc

Canadian Abilities Foundation

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## Financial Institution Assessment

Town/City:

Province:

Assessment By:

Date:

Name of Financial Institution:

Address:

Postal Code:

Please provide any necessary directional information:

Phone Number:

Toll-Free:

Fax Number:

TTY:

Email:

Website:

Select the financial institution type:

- |  |  |   |  |
|--|--|---|--|
| <input type="checkbox"/> <i>Bank of Montreal</i> | <input type="checkbox"/> <i>Caisse Populaire</i> | <input type="checkbox"/> <i>Canadian Imperial Bank of Commerce (CIBC)</i> | <input type="checkbox"/> <i>Credit Union</i> |
| <input type="checkbox"/> <i>Laurentian Bank</i>  | <input type="checkbox"/> <i>National Bank</i>    | <input type="checkbox"/> <i>Royal Bank of Canada</i>                      | <input type="checkbox"/> <i>Scotiabank</i>   |
| <input type="checkbox"/> <i>TD Canada Trust</i>  | <input type="checkbox"/> <i>Bank Other</i>       |   |  |

**Is there an accessible Automated Bank Machine?**

- No  Yes  N/A  I don't know

**Is the teller counter lowered?**

- No  Yes  N/A  I don't know

**If handouts are available in alternative formats, which alternative formats are they available in?**

Select all that apply.

- Disk*  *Large Print*  *Audiotape*  
 *Braille*

Other information you'd like to share:

Please note here if the branch you are assessing has an Audio ATM and/or any other accessibility features for people with disabilities.

## Parking

Is there at least one parking space identified with the International Symbol of Accessibility (on a sign and/or on the pavement) as reserved for vehicles carrying persons with disabilities?

No  Yes  N/A  I don't know

Are the designated accessible car/van parking spaces at least 3.7m (12') wide?

No  Yes  N/A  I don't know

If no, what is the measurement?

Measurement = \_\_\_\_\_

What is the posted measurement of the overhead clearance for the designated accessible car/van parking space?

Measurement = \_\_\_\_\_

If parking is underground, what is the posted measurement of the overhead clearance?

Measurement = \_\_\_\_\_

Other information you'd like to share:

## Entrance

Is there an entrance for wheelchair access?

No  Yes  N/A  I don't know

Does the accessible entrance have level access or an entrance threshold a maximum of 13mm (1/2") high?

No  Yes  N/A  I don't know

Is there an exterior ramp?

No  Yes  N/A  I don't know

Is there a sign with the International Symbol of Accessibility to identify the entrance location?

No  Yes  N/A  I don't know

Has a call button or phone to request assistance been provided?

No  Yes  N/A  I don't know

How many exterior steps are there, if any?

\*If the answer is 0 please leave this space empty.

\_\_\_\_\_

**Are the steps marked with a textured strip or colour change?**

No    Yes    N/A    I don't know

**Is there a handrail for the steps?**

No    Yes    N/A    I don't know

**Does the entrance door have a clear opening of at least 81cm (2'7")?**

No    Yes    N/A    I don't know

**If no, what is the measurement?**

Measurement = \_\_\_\_\_

**Is the door handle mounted between 40cm (1'4") and 1.2m (4') from the floor?**

No    Yes    N/A    I don't know

**If no, what is the measurement?**

Measurement = \_\_\_\_\_

**What is the style of the door handle?**

Lever    Knob    Bar  
 Automatic Door Opener    Other  
 I don't know

Other information you'd like to share:

**ATTN : Please send back to**

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